

How Novant Health streamlined hiring and onboarding



THE CHALLENGE

Novant Health's team of 30,000 healthcare providers and support staff serve approximately 4,000,000 patients annually in Virginia, North Carolina, South Carolina and Georgia. To support this work, Novant's recruiting team hires between 6,000 and 7,000 employees every year.

The scale of their hiring needs, coupled with increased competition for healthcare talent, meant that Novant Health's team had outgrown their legacy ATS.

THE RESULTS

By partnering with iCIMS, Novant Health's team transformed the recruiting and onboarding experience for candidates and hiring managers, and gained access to better, more comprehensive talent data.

9%

Faster hiring and onboarding

\$300,000

Annual savings

98%

Applicant satisfaction

"With iCIMS, we've transformed and automated onboarding to eliminate waste and create a world-class, consumer-grade experience for our new team members."

— Director of HR Technology,
Novant Health

Speedy onboarding saves Novant Health time and money

Novant Health's team uses an integration between iCIMS and OnBase, their document management system, to help new hires complete their admin tasks in minutes.

The experience isn't just easier for new hires. Automation and streamlined processes have reduced onboarding time by 9%, saving Novant Health about \$300,000 annually versus their prior system.

