



iCIMS Fact Sheet

Updated Q1 2024

iCIMS is a leading provider of talent acquisition technology that enables organizations everywhere to build winning workforces. For over 20 years, iCIMS has been at the forefront of talent acquisition transformation.

iCIMS empowers thousands of organizations worldwide with the right tools to meet their evolving needs across the talent journey and drive business success. Its AI-powered hiring platform is designed to improve efficiency, cut recruiting costs and build exceptional experiences for candidates and recruiters. Visit www.icims.com to learn more.

Contact press@icims.com with any questions or inquiries.



@iCIMS



icims



@iCIMS_inc

iCIMS.com

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Company Information

Vision

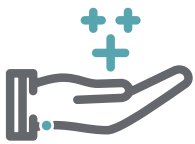
We believe that when the right talent joins the right team, the entire organization wins. We're committed to building industry-leading innovations, creating the world's strongest talent innovator community and caring more than any other partner on the planet.

Our values that guide our people and culture



- **Personal accountability**
- **Customer obsession**
- **Transparency**
- **Flexibility**
- **Trust**
- **Inclusivity**

Key differentiators



- End-to-end talent acquisition and mobility platform
- Comprehensive talent intelligence and purpose-built AI
- A highly configurable and scalable global platform
- Unmatched ecosystem with integrations across talent and HCM
- Next-gen recruitment marketing automation for 1:1 candidate experiences
- Commitment to security, privacy and compliance

Investors

iCIMS was founded in 2000 and is privately held. In 2022, TA Associates, a leading global growth private equity firm, invested in iCIMS alongside existing investor Vista Equity Partners.

Vista, a leading global investment firm focused exclusively on enterprise software, data and technology-enabled businesses, first invested in iCIMS in 2018 and has since supported the Company's global growth. Vista and TA are partnering together to further accelerate global growth and product development expansion at the Company. Susquehanna Growth Equity, which first invested in iCIMS in 2012 and made an additional investment in 2015, continues to be a shareholder.

Information on our leaders and board of directors can be found [here](#).

Acquisitions

Over the years, iCIMS has acquired companies and technologies to complement or expand our applications and technical capabilities, bolster growth opportunities and set the pace for innovation in our industry. **Companies acquired include:**



Industry Recognition

Analyst Accolades:



Named strategic leader in talent acquisition

[Europe's #1 HR industry analyst recognizes iCIMS](#) for its strong market performance and ability to meet the needs of complex enterprise-scale customers in EMEA's evolving talent market. Source: 2023 Fosway 9-Grid™ for Talent Acquisition



Best advance in recruitment marketing technology

[Brandon Hall Group: Gold Technology Excellence Award](#)

Named leader in talent acquisition

[iCIMS recognized](#) for its product usability, functionality and value to customers. Source: Nucleus Research Standalone TA Technology Value Matrix 2023

iCIMS' highly configurable workflows enable customers to **save 70%** in IT time savings on average.



[Nucleus Research Anatomy of a Decision: iCIMS](#) validates iCIMS' key differentiators and business impact its solutions have on customers across sectors.

Customer Accolades:



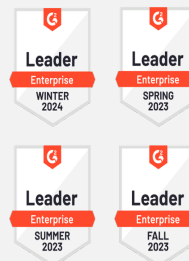
Top applicant tracking systems software

by [SelectSoftware Reviews](#)
"iCIMS is especially helpful for global enterprises...with frequent hiring needs"



iCIMS recognized as "Top 5 User Experience" and "Top 5 in Vendor Satisfaction"

by the Voice of the Customer in [Sapient Insights Group](#) Annual HR Systems Survey



Leader for best applicant tracking systems, enterprise

[Quarterly award](#) by G2



G2 Best Software Awards, Best HR Products for 2024

[G2 Best Software Products 2024](#)

Industry Recognition

Product and Brand Accolades:



Best Recruiting Software of 2024

[by Forbes Advisor](#)
Best for complex recruiting needs
“Highly regarded ATS, built for enterprises with complex and ongoing hiring needs”



10 Best Applicant Tracking Systems (ATS) in 2024

[by USA Today](#)
Best for reports and analytics



2023 TIARA Talent Tech Star Awards US:

[Workforce Solution of the Year](#) – Highly Commended (iCIMS Talent Cloud)



Great Place to Work Certified



America's Greatest Workplaces for Diversity in 2024

[by Newsweek](#)



Stevie American Business Award

[Bronze Award for Brands & Experiences – Brand Activation: iCIMS INSPIRE](#)



Top 3 HR software vendor

[LE PALMARES DE L'INFORMATICIEN](#)

Global Impact

iCIMS supports

25%

of the Fortune 500

~15%

of the Fortune European 500

~20%

of the Global 500

Thousands

of customers worldwide



iCIMS is used in **200+** countries and territories



Offices worldwide
Locations across the U.S., Europe and Asia



iCIMS currently supports

25 languages for the recruiter experience

37 languages for the candidate experience



As of December 31, 2023, iCIMS' workforce was comprised of **~1,300** people worldwide



8 hosting sites around the world

including in the U.S., Canada, Germany and France

8 data recovery centers across

the U.S., Canada, Ireland and France

Product Stats

In 2023:



175M+
texts

sent to candidates
via iCIMS Text
Engagement



40k+
stories

were told through
employee-generated
videos created with
iCIMS Video Studio



Helped
675K+
people

apply to a job via
iCIMS Digital Assistant
(AI-powered chatbot)

Scheduled
500K+
interviews

using iCIMS
Digital Assistant



processed
5M+
job postings

200M+
job applications



enabled customers to make
5.5M+
hires

3M+

global platform users on iCIMS

570M+

candidate profiles worldwide

10,000+

Integrations activated

2,000+

HCM integrations activated

iCIMS Insights

Talent data is vital to driving business forward. iCIMS Insights provides current data that is cross-industry and dual-focused on employer and job seeker intentions and activities.

iCIMS Insights provides a deep understanding of the talent market through data drawn from the iCIMS platform. iCIMS' proprietary database of employer and job seeker activity includes hundreds of millions of data points across job openings, job applications and hires. iCIMS customers represent key sectors of the U.S. economy, with expansive geographic, industry and occupational representation. iCIMS' expertise and data intersect to deliver unparalleled insights, helping business and HR leaders to better understand workforce trends and drive competitive advantage.

iCIMS releases monthly reports with labor market indicators, workforce activity and trends. [Get the latest insights and research here.](#)



iCIMS Insights+

Gain exclusive access to trends

- Industry-specific reports with key reporting metrics
- Current reports on changes in the market
- Private think tanks and community events

iCIMS Insights Advisor

Empowers teams with one-on-one expert guidance

- Bespoke analysis and competitive comparisons
- Data-led prescriptive intel
- Market research from talent experts

iCIMS Partner Ecosystem

iCIMS is bringing the entire talent acquisition and internal mobility journey into one platform to improve the user experience and help talent teams to more efficiently build and grow teams at scale, while utilizing the solutions and services the iCIMS ecosystem provides.



technology
partners
in the
ecosystem



core HR providers
& service,
consulting and
reseller partners

strategic partnerships



Avanade



Microsoft



KORN FERRY

Contact partnerships@icims.com for partnership inquiries.